

Terms and Conditions for Accommodation Contract

(Scope of Application)

- Article 1. Accommodation contracts and related agreements entered into between the Hotel and its guests, as well as these Terms and Conditions, shall govern the relationship between the Hotel and its guests. Any matters not stipulated herein shall be governed by applicable laws and regulations (including rules and ordinances issued thereunder; the same applies hereinafter) or by generally accepted practices.
2. Notwithstanding the preceding paragraph, if the Hotel enters into a special agreement with a guest, provided that such agreement does not contravene laws and regulations or generally accepted practices, such special agreement shall take precedence over the provisions of these Terms and Conditions.

(Application for Accommodation Contract)

- Article 2. A person who intends to apply for an accommodation contract with the Hotel shall notify the Hotel of the following particulars:
- (1) Names and number of guests
 - (2) Date of accommodation and estimated time of arrival
 - (3) Accommodation charges (as a general rule, based on the Basic Accommodation Charges listed in Attached Table No. 1)
 - (4) Other particulars deemed necessary by the Hotel
2. If a guest requests to extend their stay beyond the date specified in item (2) of the preceding paragraph, such a request shall be regarded as an application for a new accommodation contract at the time the request is made.

(Conclusion of Accommodation Contract)

- Article 3. An accommodation contract shall be deemed to have been concluded when the Hotel accepts the application referred to in the preceding article. However, this shall not apply if it is proved that the Hotel did not accept the application.
2. When an accommodation contract has been concluded in accordance with the preceding paragraph, the guest shall pay, by the date specified by the Hotel, a deposit determined by the Hotel, up to the amount equivalent to the accommodation charges for the period of stay (three days when the period exceeds three days).
 3. The deposit shall first be applied to the accommodation charges payable by the guest. If circumstances under Articles 8 and 21 arise, the deposit shall then be applied to the cancellation charge and subsequently to any compensation for damages. Any remaining balance shall be refunded at the time of payment of the charges under Article 15.
 4. If the guest fails to pay the deposit by the date specified in paragraph 2, the accommodation contract shall become invalid. However, this shall apply only if the Hotel has informed the guest to that effect when specifying the payment due date

for the deposit.

(Special Agreement Requiring No Deposit)

Article 4. Notwithstanding paragraph 2 of the preceding article, the Hotel may enter into a special agreement that waives the requirement for payment of the deposit after the accommodation contract has been concluded as outlined in that paragraph.

2. If, when accepting an application for an accommodation contract, the Hotel has neither requested payment of the deposit referred to in paragraph 2 of the preceding article nor specified the payment due date, the Hotel shall be deemed to have entered into the special agreement described in the preceding paragraph.

(Request for Cooperation in Infection Prevention Measures within the Facility)

Article 5. The Hotel may request persons intending to stay at the Hotel to cooperate in infection prevention measures pursuant to Article 4-2, paragraph 1 of the Hotel Business Act (Act No. 138 of 1948).

(Refusal to Conclude Accommodation Contract)

Article 6. The Hotel may refuse to conclude an accommodation contract in any of the following cases. However, this shall not be construed as allowing the Hotel to refuse accommodation in cases other than those outlined in Article 5 of the Hotel Business Act.

- (1) If the application for accommodation does not comply with these Terms and Conditions
- (2) If no guest rooms are available due to full occupancy
- (3) If the person seeking accommodation is deemed likely to engage in conduct that violates laws or regulations, or that may disrupt public order or good morals in connection with the stay
- (4) If the person seeking accommodation is a patient with a specific infectious disease as prescribed in Article 4-2, paragraph 1, item (ii) of the Hotel Business Act (hereinafter referred to as "patient with a specific infectious disease")
- (5) If the person seeking accommodation is an organized crime group as defined in Article 2, item (ii) of the Act on Prevention of Unjust Acts by Organized Crime Group Members (Act No. 77 of 1991; hereinafter referred to as "Boryokudan"), a member of such a group as defined in item (vi) of the same article (hereinafter referred to as "Boryokudan member"), a person related to an enterprise or organization affiliated with such a group, or any other antisocial force
- (6) If the person seeking accommodation is a corporation or other organization whose business activities are controlled by a Boryokudan or a Boryokudan member
- (7) If the person seeking accommodation is a corporation whose officer falls under any category of antisocial forces, such as a Boryokudan or Boryokudan member
- (8) If the person seeking accommodation has caused significant annoyance to other guests through speech or behavior
- (9) If the person seeking accommodation has made intimidating or violent demands, or has requested an unreasonable burden that exceeds socially acceptable limits, provided, however, that this shall not apply to requests for the removal of social barriers pursuant to Article 8, paragraph 2 of the Act for Eliminating

Discrimination against Persons with Disabilities (Act No. 65 of 2013)

- (10) If the person seeking accommodation repeatedly makes requests prescribed in Article 5-6 of the Enforcement Regulations of the Hotel Business Act, which impose an excessive burden on the Hotel and are likely to hinder the provision of accommodation services to other guests significantly
- (11) If accommodation cannot be provided due to natural disasters, facility malfunctions, or other unavoidable reasons
- (12) If the case falls under any of the provisions of Article 7 of the Mie Prefecture Enforcement Regulations of the Hotel Business Act

(Explanation of Refusal to Conclude Accommodation Contract)

Article 7. A person seeking accommodation may request the Hotel to explain the reason if the Hotel refuses to conclude an accommodation contract pursuant to the preceding article.

(Right of Guest to Cancel Accommodation Contract)

Article 8. A guest may cancel the accommodation contract by notifying the Hotel.

- 2. If a guest cancels the accommodation contract in whole or in part for reasons attributable to the guest (except where the Hotel has specified a payment due date for the deposit pursuant to Article 3, paragraph 2 and the guest cancels the contract before making such payment), the Hotel shall charge a cancellation fee as specified in Attached Table No. 2. However, if the Hotel has entered into a special agreement under Article 4, paragraph 1, this shall apply only if the Hotel has informed the guest, at the time of entering into such agreement, of the guest's obligation to pay a cancellation fee in the event of cancellation.
- 3. If a guest does not arrive by 8:00 p.m. on the day of accommodation (or within two hours after the expected time of arrival, if such time has been specified in advance) without prior notice, the Hotel may regard the accommodation contract as having been cancelled by the guest.

(Right of Hotel to Cancel Accommodation Contract)

Article 9. The Hotel may cancel the accommodation contract in any of the following cases. However, this shall not be construed as allowing the Hotel to refuse accommodation in cases other than those outlined in Article 5 of the Hotel Business Act.

- (1) If a guest is deemed likely to engage in conduct that violates laws or regulations, or that may disrupt public order or good morals in connection with the stay, or if a guest is deemed to have engaged in such conduct
- (2) If a guest is a patient with a specific infectious disease
- (3) If accommodation cannot be provided due to natural disasters, facility malfunctions, or other unavoidable reasons
- (4) If a guest is deemed likely to affect other guests due to intoxication or other causes, or if a guest has caused significant annoyance to other guests through speech or behavior
- (5) If a guest fails to comply with the prohibited matters stipulated in the Hotel's rules of use
- (6) If a guest smokes in areas other than designated smoking rooms or smoking

areas

- (7) If a guest tampers with fire-fighting equipment or otherwise fails to comply with prohibited matters specified in the Hotel's rules of use (limited to those necessary for fire prevention)
 - (8) If a guest is found to be a Boryokudan, a Boryokudan member, a person related to an enterprise or organization affiliated with such a group, or any other antisocial force
 - (9) If the entity applying for accommodation is a corporation or other organization controlled by a Boryokudan or a Boryokudan member
 - (10) If the entity applying for accommodation is a corporation whose officer falls under any category of antisocial forces, such as a Boryokudan or a Boryokudan member
 - (11) If a guest makes intimidating or violent demands, or requests an unreasonable burden that exceeds socially acceptable limits, provided, however, that this shall not apply to requests for the removal of social barriers pursuant to Article 8, paragraph 2 of the Act for Eliminating Discrimination against Persons with Disabilities (Act No. 65 of 2013)
 - (12) If a guest repeatedly makes requests prescribed in Article 5-6 of the Enforcement Regulations of the Hotel Business Act, which impose an excessive burden on the Hotel and are likely to hinder the provision of accommodation services to other guests significantly
 - (13) If the case falls under any of the provisions of Article 7 of the Mie Prefecture Enforcement Regulations of the Hotel Business Act
2. If the Hotel cancels the accommodation contract pursuant to the preceding paragraph, the Hotel shall not charge the guest for accommodation services or other fees for the remaining period of stay that have not yet been provided.

(Explanation of Cancellation of Accommodation Contract)

Article 10. A guest may request the Hotel to explain the reason if the Hotel cancels the accommodation contract pursuant to the preceding article.

(Registration of Accommodation)

Article 11. On the day of accommodation, guests shall register the following particulars at the front desk of the Hotel:

- (1) Names, addresses, contact information, and number of guests
 - (2) For a foreign national without an address in Japan, the nationality and passport number
 - (3) Other particulars deemed necessary by the Hotel
2. If a guest intends to pay the charges under Article 15 by a means other than cash, such as traveler's checks, accommodation vouchers, or credit cards, the guest may be requested to present such means of payment at the time of registration specified in the preceding paragraph.

(Guest Room Usage Hours)

Article 12. Guests may use the Hotel's guest rooms from 3:00 p.m. until 11:00 a.m. the following morning. However, in the case of consecutive stays, guests may use the room throughout the day, except on the days of arrival and departure.

2. Notwithstanding the preceding paragraph, the Hotel may permit the use of a guest room outside the hours specified therein. In such cases, the following additional charges shall apply:
 - (1) Up to 2 hours: 6,000 yen per room (service charge included, tax excluded)
 - (2) Up to 4 hours: 12,000 yen per room (service charge included, tax excluded)
3. Use of a guest room beyond 4 hours outside the hours specified in paragraph 1 shall not be permitted.

(Compliance with Rules of Use)

Article 13. Guests shall comply with the rules of use separately established by the Hotel while on the Hotel premises.

(Business Hours)

Article 14. Details of the business hours of the Hotel's facilities shall be provided by notices posted in each location or through the Internet.

2. The business hours specified in the preceding paragraph may be temporarily changed when necessary or unavoidable. In such cases, guests shall be informed by an appropriate means.

(Payment of Charges)

Article 15. The breakdown of the accommodation charges and other fees to be paid by guests shall be as specified in Attached Table No. 1.

2. Payment of the accommodation charges and other fees referred to in the preceding paragraph shall be made in cash or by any means accepted by the Hotel, such as traveler's checks, accommodation vouchers, or credit cards, at the front desk at the time of the guest's departure or upon request by the Hotel.
3. Even if a guest voluntarily chooses not to stay after a guest room has been provided and made available for use, the accommodation charge shall still apply.

(Liability of the Hotel)

Article 16. The Hotel shall compensate a guest for any damage caused to the guest in the performance or non-performance of the accommodation contract or any related agreement. However, this shall not apply if such damage is not attributable to the Hotel.

2. The amount of compensation under the preceding paragraph shall be limited to 150,000 yen, except in cases where the damage is caused by the Hotel's willful misconduct or gross negligence.

(Handling When Unable to Provide Contracted Guest Room)

Article 17. The Hotel shall, with the guest's consent, arrange for alternative accommodation of the same or similar conditions to the extent possible if it is unable to provide the contracted guest room.

2. Notwithstanding the preceding paragraph, if the Hotel is unable to arrange alternative accommodation, it shall pay the guest a compensation amount equivalent to the cancellation fee specified in Attached Table No. 2, which shall be applied to the amount of damages. However, the Hotel shall not be liable for such compensation if it is not responsible for being unable to provide the guest

room.

(Handling of Valuables and Other Articles)

Article 18. If the guest wishes to bring a large amount of cash or valuables into the Hotel, the guest shall notify the Hotel in advance due to security considerations. Even if such notification is made, the Hotel may, at its discretion, refuse to allow the items to be brought in. The Hotel shall not be liable for any loss, damage, or theft of large amounts of cash or valuables brought into the Hotel without prior notification.

2. Cash, valuables, baggage, or other personal belongings brought into the Hotel by the guest shall be kept and managed by the guest. Except when the Hotel has expressly accepted responsibility for their safekeeping through a separate procedure, the Hotel shall compensate the guest for any loss, damage, or theft only when such loss or damage results from the Hotel's willful misconduct or gross negligence.
3. Compensation under the preceding paragraph shall be limited to cases where the amount of damage can be objectively proven. If it is difficult to objectively assess the amount of damage, the Hotel shall compensate an appropriate amount, up to a maximum of 150,000 yen.

(Handling of Baggage and Personal Belongings)

Article 19. If a guest's baggage arrives at the Hotel prior to their stay, the Hotel shall be responsible for keeping it only if the Hotel has agreed to do so in advance, and the baggage shall be handed to the guest at the front desk upon check-in.

2. If a guest's baggage or personal belongings are found left behind after check-out, the Hotel shall, in principle, handle them in accordance with the relevant laws and regulations concerning lost property, unless otherwise instructed by the guest or the ownership cannot be confirmed. Valuables shall be promptly delivered to the nearest police station, and other items shall be disposed of after one month. However, food, magazines, items that may pose hygiene concerns, and other items deemed equivalent to waste shall be disposed of the following day, even within the retention period.
3. The Hotel's responsibility for the custody of baggage and personal belongings under the preceding two paragraphs shall be governed by the provisions of Article 18, paragraph 1 in the case of paragraph 1, and by paragraphs 2 and 3 of the same article in the case of paragraph 2.

(Responsibility for Parking)

Article 20. When guests use the Hotel's parking facilities, the Hotel merely provides parking space. The Hotel does not assume responsibility for the custody or management of the vehicle, regardless of whether the vehicle key has been deposited with the Hotel. However, if damage is caused in the course of parking lot management due to the Hotel's willful misconduct or negligence, the Hotel shall be liable for such damage.

(Responsibility of Guests)

Article 21. If the Hotel suffers damage due to the willful misconduct or negligence of a

guest, the guest shall compensate the Hotel for such damage.

(Language)

Article 22. These Terms and Conditions, as well as any other related rules or policies, shall be written in Japanese, which shall be the official and governing language. Any translations provided are for reference purposes only, and the Japanese text shall be the only text having legal effect.

(Change of Terms and Conditions)

Article 23. The Hotel may revise these Terms and Conditions and deem guests to have agreed to the revised terms without obtaining individual consent, in any of the following cases:

- (1) When the revision conforms to the general interests of guests
- (2) When the revision does not conflict with the purpose of the accommodation contract and is reasonable in light of the necessity of the revision, the appropriateness of its content after revision, and other relevant circumstances
2. When revising these Terms and Conditions, the Hotel shall notify guests of the details of the revisions, the effective date, and the fact of the revision by posting them on the Hotel's website or by other appropriate means.
3. If a guest uses the Hotel on or after the effective date of the revised Terms and Conditions, the guest shall be deemed to have agreed to the revision.

(Governing Law and Jurisdiction)

Article 24. The laws of Japan shall govern any disputes arising in connection with these Terms and Conditions, and the district court having jurisdiction over the location of the Hotel shall be the exclusive court of jurisdiction.

Attached Table No. 1

Method for Calculating Accommodation Charges and Other Fees (related to Article 2, paragraph 1 and Article 15, paragraph 1)

Total amount payable by the guest	Accommodation charges (Accommodation package charges)
	Additional charges (Meal and other usage charges)
	Taxes (Consumption tax and bathing tax)

- Note:
1. The accommodation package charge includes the room charge as well as the cost of meals, theme park tickets, and other items selected by the guest.
 2. The accommodation package charge includes a 10% service charge. However, no service charge applies to theme park tickets.
 3. If tax laws or ordinances are revised, the calculation shall be based on the revised provisions.

Attached Table No. 2

Cancellation Fees (related to Article 8, paragraph 2)

Number of applicants		Date of cancellation notice received				
		No-show	Same day	1 day prior	2 to 3 days prior	4 to 10 days prior
General	up to 14 guests	100%	80%	50%	10%	
Group	15 guests or more	100%	80%	50%	10%	10%

Note: 1. The percentages represent the ratio of the cancellation fee to the accommodation charge.

2. For individual accommodation contracts, specific websites, or certain accommodation packages, cancellation fee ratios separately specified for each case shall apply instead of those listed above.

3. In the case of a reduction in the number of contracted days, one day's (the first day's) cancellation fee shall be charged regardless of the number of days reduced.

4. In the case of a partial cancellation of a group reservation (15 guests or more), no cancellation fee shall be charged for up to 10% of the total number of guests as of 10 days prior to the date of stay (or the date of acceptance of the reservation if the reservation is made after that date). Any fractional number shall be rounded up.